QUESTIONS-ANSWERS-CLARIFICATIONS

COMMUNITY CENTER SECURTY CAMERA PROJECT PROJECT NO. CR23005

Questions & Answers No. 3 – May 2, 2023

Q1. Can the Integrators bidding on the project have an extension due to the complexity of the scope of work and since the project walk was just last week?

A1. Yes, please refer to Letter of Clarification #2 for revised due date.

Q2. Please advise of what is the City's integration preference?

A2. TBD during design/layout. Need clarification on what is to be integrated.

Q3. Could you please provide the exact location for all cameras requested on the map/drawings?

A3. Camera placement will be determined during design/layout.

Q4. Could you please include camera maps for all facilities?

A4. City does not have maps of current camera placement.

Q5. Could you provide a minimum approximate quantities per facility for number of cameras as baseline for all proposers?

A5. Number of cameras will be determined during design/layout.

- Q6. During our site walks for the cameras I heard you say that you would be providing layouts for the buildings that we did not receive in the RFP packets. Do you happen to have those?
 - A6. Yes, please visit the City of Stockton website where the RFP is found: <u>http://www.stocktonca.gov/services/business/bidFlash/projDetail.html?dept</u> <u>=Public_Works,idnum=CR23005</u>
- Q7. Is there a specific budget for each building?

A7. No specific budget for each building as each facility is unique.

- Q8. Is a bid bond, performance bond, payment bond, or maintenance bond required with the submission of the bid?
 - A8. Yes, please refer to Document: "<u>Instructions to Proposers</u>" found on the city website.

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- Q9. There are multiple forms that need to be included in the bid package, Non-collusion declaration, Title VI Violation Self-Certification, and DIR Self Certification. Will these three forms be part of the five double sided pages of the proposal or are they separate, and do you need six copies of these?
 - A9. They are not part of the proposal. One copy of these documents is to be included in each proposal.
- Q10. Does the City require NDAA compliant for the security cameras and NVRs?A10. Yes.
- Q11. Is this a prevailing wage project?

A11. This is a prevailing wage project.

Q12. With the proposal, are we to include the complete Notice Inviting Proposals and Request for Proposals documents? If so, do we need to include six copies of these as well?

A12. No, the proposal shall be separate.

Q13. Do you need copies of our DIR certificate and COI?

A13. Yes, please provide a copy.

- Q14. Does the city require permits to be pulled for security camera installations?
 - A14. Yes, a permit from the City's Community Development Department. Permits are not required by IT, but IT will need to review any network cabling and hardware that will or can be connected to the City Network.
- Q15. Can you provide the total number of cameras at all sites that will be removed?A15. The City does not have that information.
- Q16. To provide the design and construction drawings as requested in the RFQ, we typically will use AutoCAD to produce such documentation. Are the nine building drawings available in AutoCAD format?

A16. The City does not have AutoCAD files.

Q17. Can we assume that the CCTV viewing workstations at each building will exist and/or will be provided and installed by the City of Stockton?

A17. Viewing workstations are not part of the scope of work.

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Q18. Are there any CCTV camera manufacturers prohibited for installation in the RFQ? Example: HiKvision and Dahua were banned by our Federal Government due to potential cyber security vulnerability. There are a few other "brands" are OEM by Hikvision and called other names but they are indeed exactly the same cameras with the same electronics components. All of these cameras are much lower in cost.

A18. Cameras that are vulnerable to cyber security issues shall not be used. All cameras and NVR/DVR systems should be NDAA compliant.

- Q19. Are the 9 locations connected to the City network? i.e., PD can easily monitor these cameras.
 - A19. The following locations are connected to the City Network:
 - Arnold Rue
 - Oak Park Senior Center
 - Seifert
 - Stribley
 - Van Buskirk
- Q20. If there is no connectivity between these 9 locations to City network, are there internet connectivity at each of the 9 locations that PD and or security contractor can VPN in to monitor the exterior cameras as mentioned in the RFP that is an ideal capability regarding the monitoring.

A20. All centers have internet. Soccer/softball fields do not.

Q21. Please elaborate on the video monitoring request. Does it have to be 7x24 with escalating procedures to inform the authority for actions such as police dispatching?

A21. Does not have to inform authorities.

- Q22. Is removal of existing camera system wiring and devices (cameras, mounting hardware, media converters, network switches, J-boxes, etc.) at all locations required as part of this scope and costs? If yes, are hole patching and painting also required to be part of the scope and costs?
 - A22. Yes, please include all the necessary work. For clarification vendor should not remove any IT network hardware nor should they attempt to plug in any equipment into any IT network hardware.
- Q23. What are the work hours for installation?
 - A23. Work hours shall be from 7 a.m. to 5 p.m.

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Q24. Please confirm if electrical requirements to support the camera systems at each location will be provided by others/City. Without knowing the existing electrical capacity, if we need to include whatever necessary electrical for the security camera systems, it will be difficult to price accurately since adding an outlet vs. adding a brand-new circuit, the range of cost can be big.

A24. Propose as deemed necessary. Will be determined during design/layout.

- Q25. Please confirm there are adequate rack spaces at each location to house the recording servers. If not at all locations, please identify the locations we need to include some kind of wall mount cabinets to house the network switch and recording servers.
 - A25. Empty rack space does not necessarily indicate usable rack space
 - Any items to be installed/connected will need to be approved by IT.
 - If there is rack space the NVR/DVR hardware IT will require the following:
 - A rack mount kit
 - Cable management
 - Ethernet cabling should be at minimum Cat6.
 - If a patch panel is to be used it will need to be modular.
 - If ethernet cabling is terminated on an IT rack, keystone will need to be red.
- Q26. Please advise if we should include equipment beyond the essential components of a security system such as UPS, PDU, patch panels etc.

A26. Assume yes.

Q27. Please provide estimated project implementation duration.

A27. To be determined during design/layout.

Q28. Will the new CCTV systems need to be compatible with the systems going in at Stockton City Hall? (ExacqVision)

A28. Assume yes.

Q29. We anticipate various interpretations of the scope and equipment being proposed by all of the vendors, since there are no specifications. Will product specifications be provided?

A29. Product specifications will need to be obtained from IT. To be provided during design/layout.

Q30. Can you confirm which locations do not have any network infrastructure, and how those systems are to be configured?

A30. Configurations to be determined during design/layout.

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Q31. Please confirm who is providing PoE switches to tie into the City of Stockton network?

A31. Vendors to assume providing PoE switches.

Q32. Please confirm the required storage retention time, including frame rates, motion or full-time recording, etc., so that a full calculation can be done.

A32. To be determined during design layout.

Q33. In locations with no extra rack space, will new racks be provided by City of Stockton or the security vendor?

A33. Assume by vendor.

Q34. It is our understanding that conduit is required for all exterior camera runs, wiremold may be acceptable for exposed interior cable runs. Can you confirm this?

A34. Wiremold may be acceptable.

Q35. At Oak Park Senior Center, and any additional sites with no conduits running between buildings, what is the preferred method to extend cabling from building to building?

A35. To be determined during design/layout.

Q36. The RFP mentions monitoring by Stockton PD, however on the site walk it was determined that that could be limited to the ability to export video clips in the event that they are needed by PD. Please confirm if PD will require remote access to any of the sites.

A36. PD will not require remote access.

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Clarifications:

Ideally vendor's NVR/DVR shall support single sign-on or LDAP integration. This way users can use their standard account and ensure staff no longer with the City have access.

Vendors shall patch/update the software on the systems to ensure exploits/bugs are fixed.

Vendors shall consider NVR/DVR support viewing multiple sites simultaneously.

Growth factored into the NVR/DVR to be installed.

General IT requirements:

- Wire mold and/or EMT conduit should be use for any cabling in visible areas (not concealed in the ceiling/wall/above tile)
- IT hardware is not to be used as a shelf for any systems.
- NVR/DVR systems should support modern day browsers and browser security requirements.
- NVR/DVR systems should support SSL/HTTPS
- NVR/DVR systems should support/use Fully Qualified Domain Names (FQDN)

For Clarification:

These systems are most likely to have a browser-based front end/portal. The systems must be able to keep up with browser-based security requirements that will continuously need to be updated/upgraded. Trying to avoid systems that are specific browser dependent or the "use this browser because it's less secure" scenario.

Network cable color and network keystone (jacks) are not necessarily the same color.

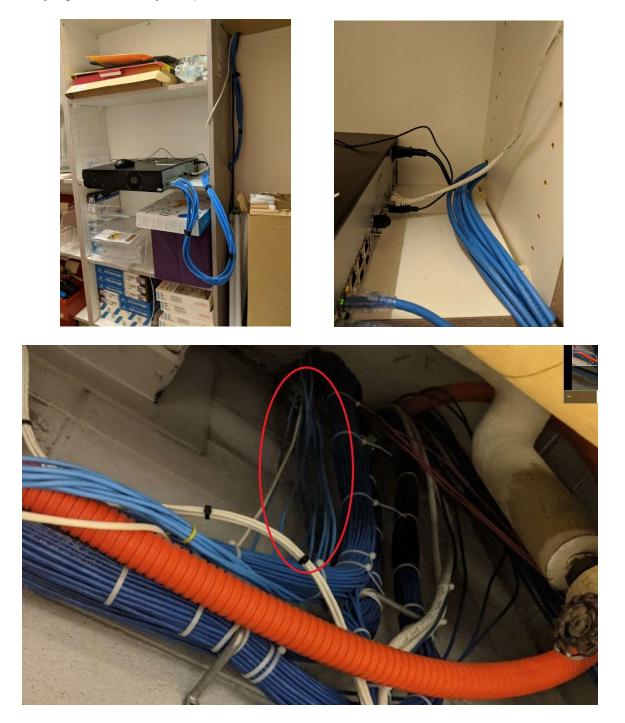
<u>Cable Colors</u> – The following is the color standard for all horizontal cable on campus (as of 03/18/2022)

Purpose	Data / VoIP	Audio / Visual	Security / Cameras	Wireless	Building Automated Systems	Lighting Controls	PA System
Cable Type	Cat 6	Cat 6	Cat6a	Cat 6a	Cat 6	Cat 6	Cat 6
Cable Color	White	White	Green	Green	Gray	Yellow	Gray
Keystone (Jack)	Left – yellow	Purple	Red	White	Orange	TBD	Gray
	Right - blue						

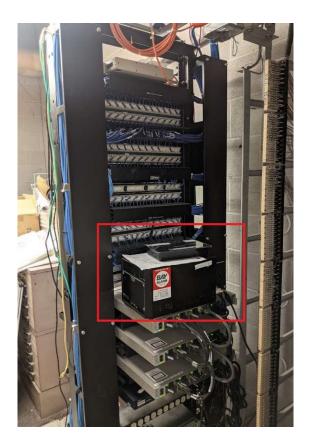
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Our primary concern is the keystone (jack) color. Varying the cable color itself helps us trace lines later down the road and sometimes allows us to distinguish between the type (Cat5/5e/6/6a) of cable used for City Network connections at each site.

Also trying to avoid any subpar installations.



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IT will need to know the specific amount of rack space (rack units) required for each site. Rack buildout diagram would be ideal something similar to this.

